

# Certificate of Course Completion


## Accredited Tier Specialist

3-5 November 2010  
Washington, DC, United States of America

Uptime Institute certifies that the individual specified below completed 10.5 hours of classroom instruction, including a comprehensive examination.

**Petr Ding**

**Uptime**Institute™, LLC  
accredited tier specialist

  
David A. Humphrey  
Instructor

# Certificate of Course Completion


## Accredited Tier Designer

19-21 September 2011  
Madrid, Spain

Uptime Institute certifies that the individual specified below completed 10.5 hours of classroom instruction, including a comprehensive examination.

**Antonin Hemmer**

**Uptime Institute**<sup>™</sup>  
accredited tier designer



Keith Klesner, PE  
Instructor

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## Accredited Tier Designer

7-9 August 2012  
Prague, Czech Republic

Uptime Institute certifies that the individual specified below completed 10.5 hours of classroom instruction, including a comprehensive examination.

**Pavel Herout**

**Uptime** Institute™  
accredited tier designer



Keith Klesner  
Instructor